

Tender: Invitation for Technology Partners – Facility & Infra Management Platform

Company Name: PNB Housing Finance Limited

Date of Issue: 19-03-2026

Introduction

PNB Housing Finance Limited invites proposals from qualified and experienced technology partners for providing an integrated **Facility & Infrastructure Management Tool** capable of centralizing, automating, and digitizing end-to-end facility operations across our 378 locations pan-India.

The objective of this engagement is to implement a robust, scalable, and secure digital platform to streamline facility operations, asset lifecycle management, service ticketing, preventive maintenance, vendor governance, branch infrastructure tracking, and data-driven decision-making.

Eligible technology providers with a proven track record in enterprise-scale FM/CAFMS/CMMS platforms are invited to participate in this tender process.

Scope of Work

The proposed Facility & Infra Management Tool should cover (but not be limited to) the following modules:

1. Branch & Infrastructure Master

- Branch-wise repository for area, layout, BOQ, infra details
- Lease and rental details with alert mechanisms for renewals
- Seating capacity & occupancy mapping

2. Asset Management

- Asset master creation & tracking
- Asset movement, tagging (QR), AMC/Warranty tracking
- Preventive maintenance scheduling
- Auto reminders for renewals and service due dates

3. Service & Work Order Management

- Ticketing and workflow-based helpdesk module
- Auto-routing based on location/vendor mapping
- SLA tracking, escalation matrix, service reports

4. Vendor & Billing Module

- Vendor performance monitoring (SLA, TAT, quality score)
- Work verification, WCR upload, invoice tracking
- Integration of RFP, quote comparison, and PO issuance

5. Compliance & Documentation

- CLRA, safety compliance tracking
- Statutory document repository
- Alerts for expiry of licenses, insurance, and certifications

6. Reporting & Dashboard

- MIS dashboard for branch infra, assets, tickets, and vendor scorecards, lease tracker, renewals etc
- Real-time analytics for cost, performance, and operational efficiency

7. Integrations

- API integration with ERP/HRMS/Finance/Procurement tools
- Single sign-on (SSO) capability

How to Apply

Interested and eligible technology partners may submit their **Company Profile, Product Brochure, and Credentials** to:

Email: tenders.gad@pnbhousing.com

Detailed RFP documents will be shared with shortlisted vendors.

Deadline for Registration: 26-03-2026